

IT Help Desk Technician

Applicants must be able to:

- Effectively follow established structured techniques, and design specifications
- Diagnose and resolve basic technical issues
- Follow verbal/written instructions
- Resolve and correct problems in a timely fashion
- Escalate issues outside of the Help Desk scope to the appropriate team

Requirements:

- Serve as the first point of contact for customers seeking technical assistance
- Working knowledge of a predominantly Windows-based environment
- Must be able to interact with users, staff, and management with a personable demeanor
- Must be able to respond to after-hour service calls and have a strong work ethic

This is a full time, salary position and offers health and retirement benefits, after completion of eligibility periods.

Employees are valued as part of our family, not just our business.

Applicants will be subject to a Drug and Alcohol Screening.

Qualified applicants may apply in the following ways:

By mail: Human Resources, Peri & Sons Farms. PO. Box 35, Yerington, NV 89447

Online: www.periandsons.com/careers

Visit Office: 102 N. McLeod Street, Yerington, NV 89447

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